

## Security Operations Center (SOC) Co-Ordinator

The Security Operations Centre provides front line support to Clients worldwide for our comprehensive internet security solutions. We are looking for new team members with an analytical and flexible mindset who demonstrate a strong work ethic and are motivated to seek out and solve complex security problems before they become an escalation point. The successful candidates will work full time within a 24/7 environment.

The SOC Security Coordinator must be available to work weekends in either 6 hour or 12 hour shifts. On occasion, the SOC Security Coordinator may be asked to work a different shift to support the needs of the business.

### Responsibilities include, but are not limited to:

- analyze and respond to automated security alerts
- communicate results of risk evaluations with clients
- respond to client request for information or configuration changes
- recommend improvements to existing security monitoring & testing systems
- assist with vulnerability assessments for new customers

### Requirements:

- An analytical mind and a desire to investigate, prioritize and manage a variety of network alerts and security events that trigger alerts
- Must have strong attention to detail and a commitment to quality service
- Must have strong communication skills (written and verbal)
- Demonstrates initiative to continuous improvement
- Ability to work with minimum supervision
- Excellent troubleshooting, follow-through and execution skills.
- References and a criminal background check are required.

### Desirable (but not required):

- computer/network security experience
- system administration skills
- knowledge of firewalls, routing, NAT
- knowledge of Internet Security methodology

In addition to our competitive compensation packages, we have an employee benefits program, employee assistance program and a generous stock option plan. Our offices are based in Cambridge, conveniently located close to Hwy 401.